INTAGE India Report

Market perception of electric vehicles in India with desirable features for future purchase (4-Wheeler segment)

August 2021



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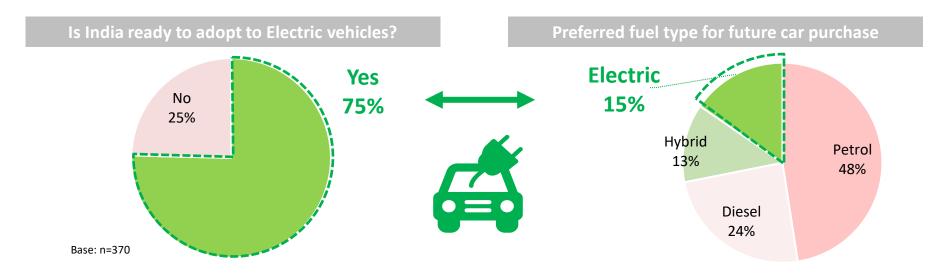
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Summary of the Survey

Electric vehicles in India: Market perception

• While many of car owners perceive that India is ready to adopt the electric vehicles (EVs), pure electric is still not realistic choice for the future purchase because of lacking infrastructure and concern of battery life and driving range.



Electric Vehicles in Indian market- Key drivers & barrier for adoption					
Drivers	Barriers				
 Increased awareness among people. Various EV model launches from OEM brands. Increased on-road visibility for EVs. 	 Insufficient infrastructure for EVs-Specially the charging stations. Limited/No knowledge about the battery life and its quality. Not enough models or options to benchmark the performance of the batteries. Low range or the travel distance on full charge among the available models and this possibly leads to range anxiety among the existing owners of EVs and the same is considered as one of the drawbacks of using an EV in the current scenario. 				

Future car purchase: Most desirable features

Most desirable features (Top 3)-Overall & By Gender



1st: 39%

Remote Vehicle Operations



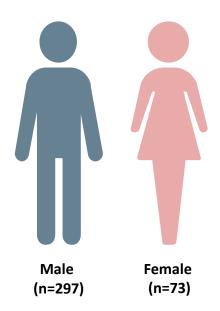
2^{na}: 33%

Tire Pressure Monitoring System



3rd: 32%

EPB with Brake Hold



1st: 36%

Premium sound system/

Dual AC zone



2nd: 34%

360-degree camera



3rd: 33%

EPB with Brake Hold

 Male owners prefer cutting edge features and improving safety.

- Female owners prefer the features to improve the experience in the cabin.
- In addition, driving assistance features are preferable by female.

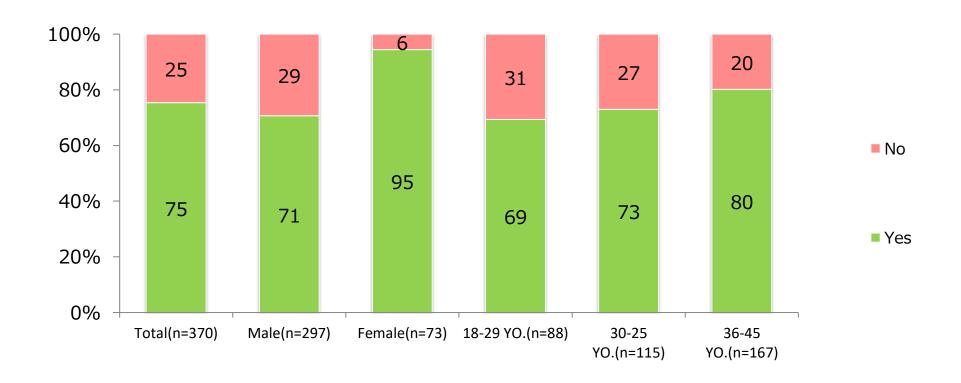
Details of findings

Market perception about Electric vehicles in India

How prepared is India to adopt Electric vehicles (EVs)?

- 3/4th of them feel that India is prepared and ready enough to adopt to electric vehicles.
- This perception is on the higher side among the females and the ones form the older age group (36-45 YO.)

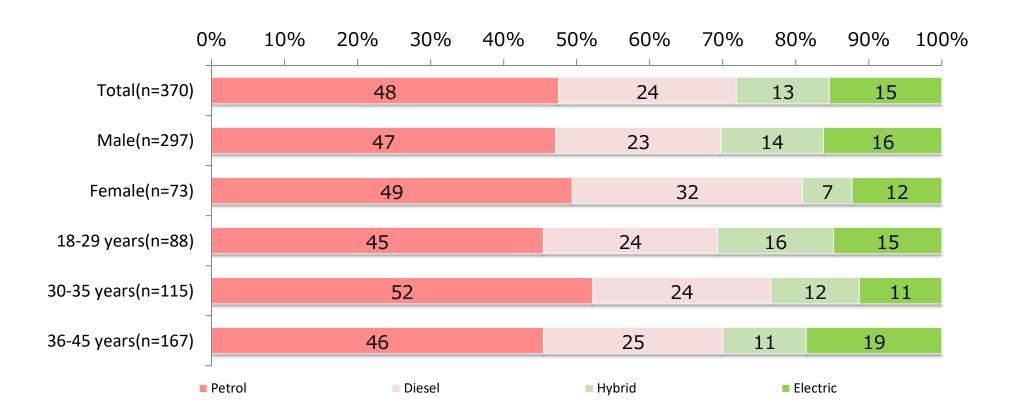
No. in %



Most preferred fuel type for future purchase

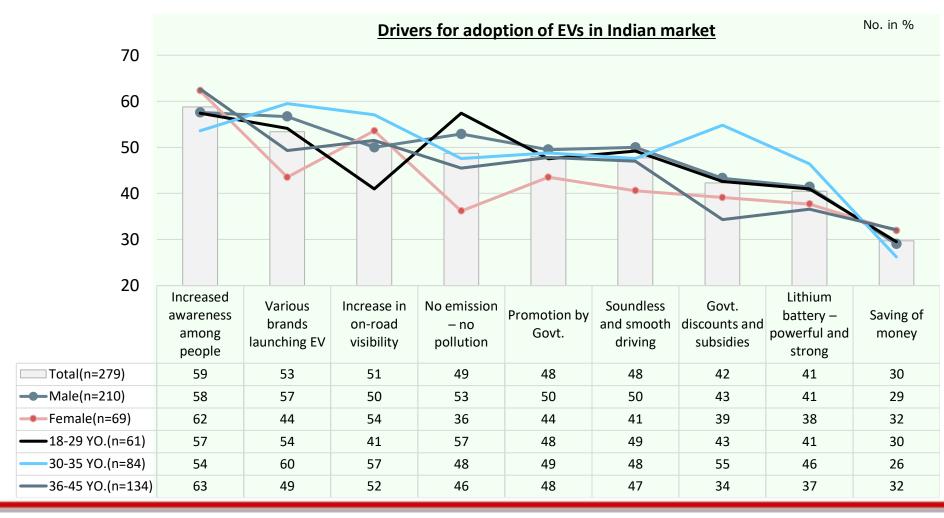
- Petrol cars are still the most desirable across all segments.
- Preference for EVs looks decent specially among the older age group (36-45 yrs.) followed by males.

No. in %



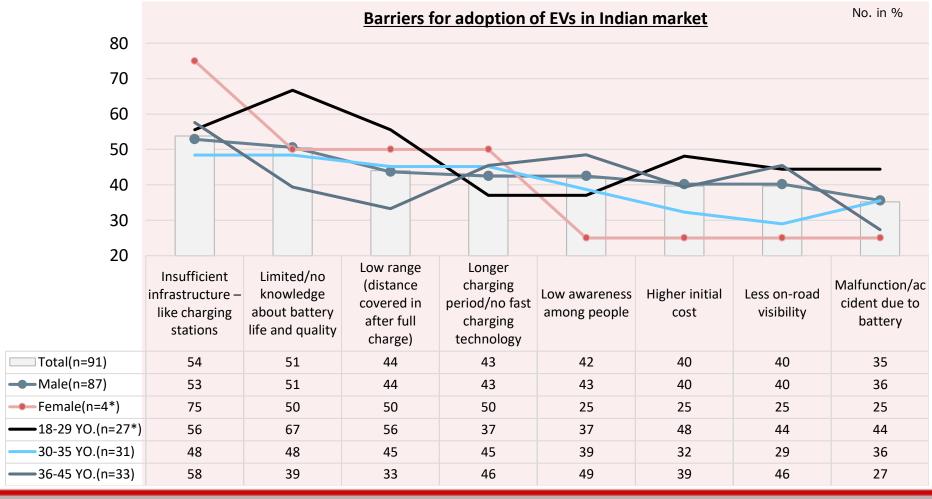
Electric vehicles (EVs): Key drivers for adoption in India

- Increased awareness among people comes across as a key driving factor followed by EV launches from the OEMs.
- This trend remains the same across all the segments except the younger age group (18-29 YO.) where the key driving factor for adoption of EVs is no emission/no pollutions.



Electric vehicles (EVs): Barrier for adoption in India

 Insufficient infrastructure followed by limited or less knowledge about the battery life and its quality without any benchmarks to compare are seen as key barriers for adoption of EVs in India.





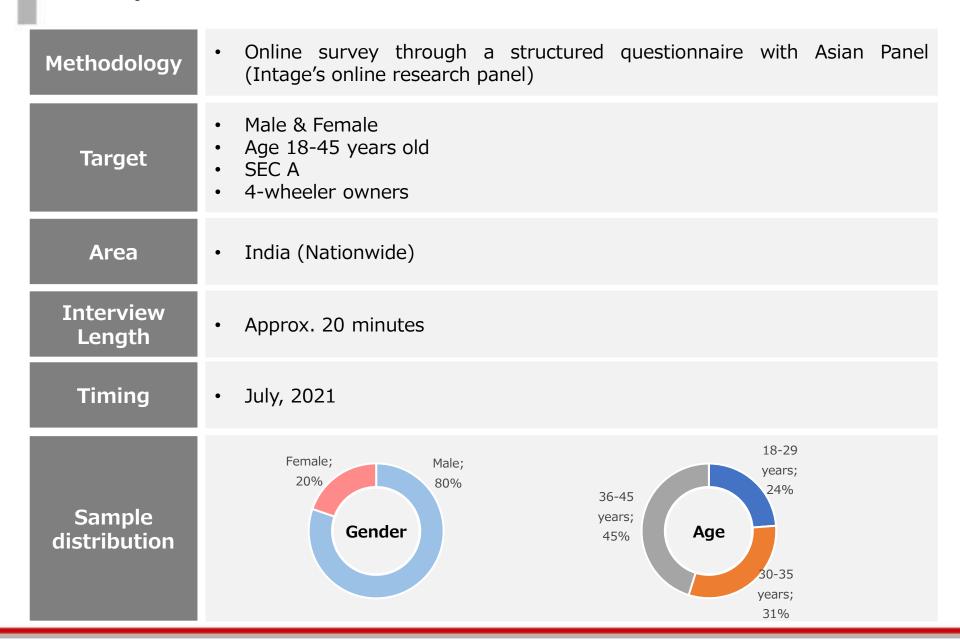
Top 5- Most desirable features in a car for future purchase

- Remote vehicle operations such as engine start, lock/unlock, AC switch on/off are the most desired features for the intending purchasers, specially among males and the older age group (30-45 yrs.)
- However, Females and the younger age group (18-29 yrs.) desire to have a premium sound system with
 Bose/Infinity speakers for entertainment.

	• • •				No. In	% TOP 1	ор 2 тор 3
	Total		Male	Female	18-29 YO.	30-35 YO.	36-45 YO.
	Base: 370		297	73	88	115	167
Convenience	Remote Vehicle Operations	37	39	29	39	41	34
Safety	Electronic Parking Brake with Brake Hold	32	32	33	34	37	28
Safety	Tire Pressure Monitoring System	32	33	27	31	31	33
Safety	Night Vision Glass	30	29	32	25	32	30
Fun	Premium Sound System / Branded Audio	29	28	36	41	28	24
Comfortable	Dual Zone AC	29	27	36	27	29	29
Convenience	360 degree camera	28	26	34	35	24	26
Comfortable	Pollution Remittance Measures	27	27	27	26	32	24
Comfortable	Air Purifier with Display	27	25	32	24	30	26
Safety	Pothole/Speed breaker Detector	26	26	27	21	28	28
Comfortable	Electric Power Seats	24	24	25	24	25	23
Comfortable	Heat resistant coating	24	25	22	23	28	22
Fun	Sunroof	22	22	21	22	17	25
Safety	Side and Curtain Airbags	22	23	16	27	12	25
Convenience	Cruise Control	21	21	25	23	18	23

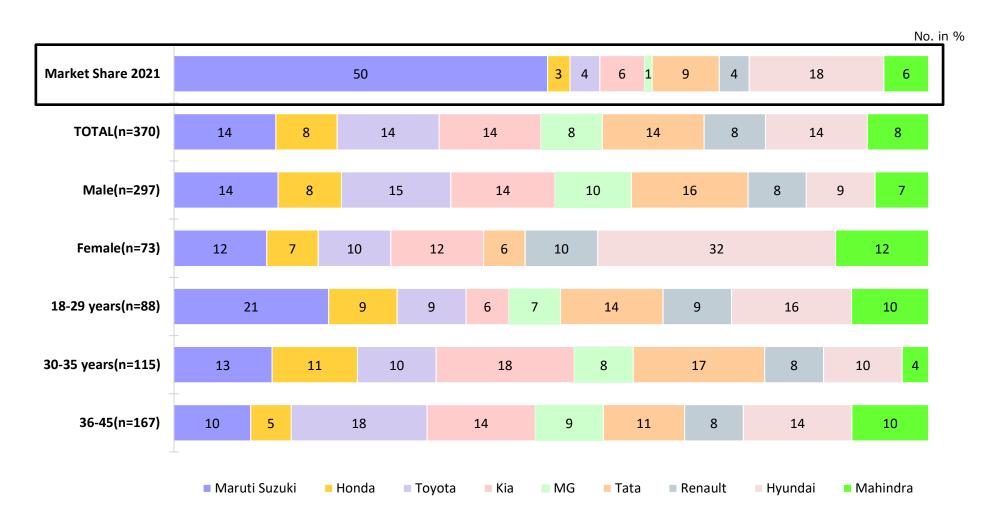
Research Design

Survey outline



Sample composition

Sample split by brand of car owned.



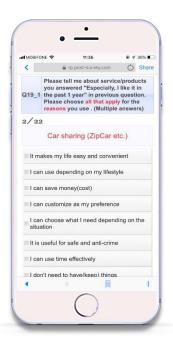
Appendix

Asian Panel (AP): INTAGE's Online Research Panel (Online Survey)

Asian Panel

Quick and Decisive Insights







Strong community with more than 9 millions users+ in Asia.



User-friendly interface. Quick access to the survey anywhere at anytime.



Fast & reasonable price for all processes



Various types of information can be collected (photo, video, etc.)

QUALITY CONTROL (1/2)

INTAGE applies the following standards to ensure quality data:



Recruitment and Registration

- Various channels
- Panel partner and media partner
- Double-opt-in process
- Human data checking
- Blacklist
- Filter vendors based on project run in the past and narrow them down



Feedback and Retention

- Engaging posts and discussions for respondents
- Variety of incentives per LOI and IR
- Periodic panel events to boost retention and engagement



Quality Check and Digital Fingerprinting

- Quality check surveys check response rate, quality score resulted by trap questions, and straight liners
- The digital fingerprint is automatically embedded on the respondent's browser to prevent them from joining the same survey

QUALITY CONTROL (2/2)



Panel Recruitment Management

- Maintain a representative online population by recruiting panelists through diverse routes: online advertising on local websites such as search engines, social networks, and online shopping sites
- Verify user's mobile phone and email address verification at the sign-up stage
- Analyze the access/usage log within one month after signing up

Detailed Panel Profiles

- 47 detailed profile questions at one-month/six-month/12month intervals
- Profiles are updated with the latest information every month, like smartphone model details

Panel Activity Management

- Increase loyalty to panel website/mobile app access and activities through Daily Quickpoll
- Increase activity by rewarding panelists who complete surveys
- Open monthly event for all panels and specific ages

Data Quality Management

- Conduct a Tutorial Survey which educates panelist on precautions in online survey responses
- Minimize bad samples by reviewing the survey logic
- Send the notice/alert email to bad samples. Eliminate the panelists after three flags



COVERAGE

Extensive coverage and detailed profiling for your Asian research needs.

Our panels are always growing!

MARKET	PANEL SIZE
JAPAN	2,064,371
CHINA	3,422,009
KOREA	416,961
SINGAPORE	105,861
INDONESIA	1,455,062
THAILAND	1,434,046

MARKET	PANEL SIZE
VIETNAM	754,195
TAIWAN	295,194
HONG KONG	19,110
MALAYSIA	353,556
PHILIPPINES	427,149
INDIA	77,917



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